

XENOSTRATS | PRIVACY POLICY

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1. INTRODUCTION

1.1. The Company only uses the collected information, documents, and other Client data for reference. The relevant information the Client needs to provide includes but is not limited to full name and address, contact number, and email address. All collected data and information are stored by the Company for seven (7) years.

1.2. In some cases, the Company may collect other personal information from the Client depending on the nature of the appeal or use. These other personal details include but are not limited to social security numbers, account numbers, or mortgage or health information. The Company may also collect information regarding the Client's appointment on the website for security purposes.

2. DISCLOSURE

2.1. The Company does not sell, license, lease, or otherwise disclose the Client's personal information to any third party or affiliate if not deemed necessary.

2.2. The Company reserves the right to disclose the Client's information if such detail is required to provide the service or product the Client has requested or to allow the Client to participate in the products or services the Company's affiliates offer.

2.3. The Client's general information will also be disclosed to affiliates that assist the Company in operating the website, conducting the Company's business, or servicing the Client.

2.4. Under certain circumstances, the Company may also disclose information to third parties, regulatory, law enforcement, or other government authorities if required.

2.5. In other instances, information of the Client will be disclosed if:

- a) If it is required to comply with a legal obligation
- b) If it is necessary to protect and defend the Company's rights or property
- c) If it is to secure the safety of other Clients
- d) If it is to protect the service or product of the Company
- e) If it is needed to investigate suspicious trading and funding activities

2.6. The Client can obtain his/her personal information that the Company has collected through email request.

CFDs are complex instruments and come with a high risk of losing money rapidly due to leverage. 75% of retail investor accounts lose money when trading CFDs. You should consider whether you understand how CFDs work and whether you can afford to take the high risk of losing your money.



3. SECURITY OF INFORMATION

3.1. The Company uses security software, systems, and procedures to provide Clients with a safe and secure trading environment. The Company also uses a Secure Socket Layer (“SSL”) encryption technology to protect the information provided through the website.

3.2. In line with Clause 2 of this policy, the Company has established security methods to protect the Client’s personal, financial, trading, and investing information.

3.3. Despite the Company’s best efforts to protect the Client’s information, the Company cannot and does not guarantee that the collected information and private communications will always remain private.

3.4. The Client acknowledges that the Company will not be liable if any third party unlawfully intercepts or access transmissions or private communications. The Company will presume that the Client is able to understand and accept this risk upon his/her use of the Company’s services.

4. COOKIES

4.1. The Company uses cookies to obtain data that can improve the Clients’ trading experience. Cookies are small files from the Client’s web servers that may be stored on his/her device.

4.2. Cookies enable the Company to see how the Client accessed the website, which pages are visited, and if the Client is logged on to the website.

4.3. Cookies and other data collected from the website will remain private and not be distributed or disclosed to third parties.

4.4. Cookies do not contain any account or password information, and the Company will not collect information about other websites the Client visits.

4.5. The Client can manage his/her allowed and blocked cookies through the web browser he/she uses. By visiting the Company’s website, the Client acknowledges the terms, conditions, and risks herein. The Client can still use the Company’s services if he/she chooses to block the cookies from the website, but some functions may be defective or not work as designed.

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